
SOUTHAMPTON CITY COUNCIL
HEALTH OVERVIEW AND SCRUTINY PANEL
MINUTES OF THE MEETING HELD ON 27 FEBRUARY 2020

Present: Councillors Bogle (Chair), White (Vice-Chair), Bell, Houghton, Professor Margetts, Noon and Payne

20. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**
RESOLVED that the minutes for the Panel meeting on 5th December, 2019 be approved and signed as a correct record.

21. **UPDATE ON OPHTHALMOLOGY**

The Panel considered the report of the Divisional Director of Operations – UHS providing an update on the Ophthalmology service.

Duncan Linning-Karp, Divisional Director of Operations, and Peter Horne, Director of System Delivery, NHS Southampton City CCG were in attendance and with the consent of the Chair addressed the meeting.

The Panel discussed a number of points including:

- How procedures had been managed now how they would be managed in the future.
- How the impact of harm caused had been managed.
- Employment of staff with the relevant skills required including training for opticians.
- Lessons that had been learnt with the introduction of partnership working which had resulted in the spread of speciality knowledge across a wider area.
- Acknowledgement of the incidents of harm, the significance of these and the number of cases still to be assessed.

RESOLVED that a further update report be submitted later in the year detailing an analysis of the next steps together with an exploration of the options available to the service, sustainability and future commissioning.

NOTE: Councillor Noon declared a personal interest and remained at the meeting.

22. **WINTER PRESSURES 2019/20**

The Panel considered the report of the Director of System Delivery, NHS Southampton City CCG, providing the Panel with an overview of system resilience for the Christmas period for 2019.

Peter Horne, Director of System Delivery, NHS Southampton City CCG and Duncan Linning-Karp, Divisional Director of Operations, UHS, were in attendance and with the consent of the Chair addressed the meeting.

The Panel discussed a number of points including:

- More people were turning up at hospital as a result of longer life expectancy leading to increased demand.
- Mental health issues presenting different needs for people, physical as well as psychological.
- The impact of facilities available at Antelope House and the Lighthouse.
- Acknowledging that seasonality was becoming less of an indicator – the pressures were high all year round.
- The expected outbreak of Coronavirus had already been considered and changes with regards to isolation and containment were expected from the WHO.
- The impact of some services being removed from Winchester Hospital would be considered later in the year as it was too soon to judge the effect this closure had presented on the surrounding areas.

23. **DELAYED TRANSFERS OF CARE**

The Panel considered the report of the Director of Quality and Integration updating them on developments relating to Delayed Transfers of Care.

Stephanie Ramsey, Director of Quality and Integration was in attendance and with the consent of the Chair addressed the meeting.

The Panel addressed a number of points including:

- Despite progress, investment and improvement which has reduced lengths of stay in hospital demand was increasing due mainly to complexity and frequency of use.
- How the challenge to stop people arriving at hospital in the first place was being addressed and reversed.
- The desire to carry out assessments by providers outside of the hospital setting was not suitable for those with complex issues who were not well enough to be discharged.
- How recruitment to Domiciliary Care could be presented as an attractive alternative to the retail sector in Southampton;
- Inviting Surrey County Council to assess processes in Southampton and the Better Care Support Programme to provide independent support;
- Why the discharge model was being challenged by more demand than capacity.

RESOLVED the Panel requested that the issue of delayed transfers of care returns to the Panel when the findings from the reviews by Surrey County Council and the Better Care Support Programme is available.

24. **PRIMARY CARE IN SOUTHAMPTON**

The Panel considered the report of the Director of System Delivery, NHS Southampton City CCG, informing the Panel of developments in Primary Care, including the East Southampton Primary Care Estates review.

Peter Horne, Director of System Delivery, NHS Southampton City CCG and Phil Aubrey-Harris, Associate Director of Primary Care, NHS Southampton City CCG were in attendance and with the consent of the Chair, addressed the meeting.

The Panel discussed a number of points, including:

- The benefits of collaborative working, which would attract significant new money into services;
- Changing relationships bringing a more strategic mutual support approach;
- The benefits of a practice providing specialist sets of skills which was seen as more important than providing more GPs;
- The key priority of providing integrated services for the East of the City.
- The expected review at the end of April where options for potential premises moves or closures would be formed for further consultation with the public; and
- The availability and access to appointments and the use of online video consultations.

It was agreed the following would be brought back as details emerge:

- a. Estate review (expected in the Autumn);
- b. Digital consultations.

25. **MONITORING SCRUTINY RECOMMENDATIONS**

The Panel considered and noted the report of the Director, Legal and Governance enabling the Health Overview and Scrutiny Panel to monitor and track progress on recommendations made at previous meetings.